

# List of Publications



California Department of Consumer Affairs Policy and Publications Development Office July 2006

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PUBLICATION TITLE	Revise Date	Language	On Internet?	No. Requested
<b>ACCOUNTANCY, BOARD OF</b>				
California Board of Accountancy	Aug-05		Y	
<b>ACUPUNCTURE BOARD</b>				
A Consumer 's Guide to Acupuncture and Oriental Medicine	Aug-05		Y	
<b>ARCHITECTS, BOARD OF</b>				
Consumer's Guide to Hiring an Architect	N/A		Y	
<b>ARBITRATION CERTIFICATION PROGRAM</b>				
Lemon-Aid for New Car Buyers	N/A	Can, S	Y	
<b>AUTOMOTIVE REPAIR, BUREAU OF</b>				
A Consumer's Guide to Automotive Repair in California	N/A	S	Y	
Breathe Easier 1/2 Page Flier	Mar-06	S	N	
Breathe Easier Pamphlet	May-06	S	N	
Breathe Easier Poster	Jan-06	S	N	
Consumer Assistance Program Application	Mar-04	S	Y	
Engine Change Guidelines	Jan-94		N	
Gearing Up For Automatic Transmission Repair	N/A		N	
Get Winterized: Winter Driving Tips	N/A		Y	
Summer Driving Tips	N/A		Y	

\* **A**=Armenian **Can**=Cantonese **Ch**=Chinese **Cam**=Cambodian **F**=Farsi **Hm**=Hmong **K**=Korean **M**=Mandarin **R**=Russian **S**=Spanish **T**=Tagalog  
**Th**=Thai **V**=Vietnamese

<b>BARBERING &amp; COSMETOLOGY, BOARD OF</b>				
About the Board-Consumer Information Sheet	Aug-04		Y	
Barbering Fact Sheet	Aug-04		Y	
Chemical Hair Care Services Fact Sheet	Aug-04		Y	
Complaint Fact Sheet	Aug-04		Y	
Consumer Guide to Barbering and Cosmetology Services	N/A		Y	
Electrology Fact Sheet	Aug-04		Y	
Esthetics Fact Sheet	Aug-04		Y	
In-Home Services Fact Sheet	Aug-04		Y	
Manicure and Nail Salon Services Fact Sheet	Aug-04		Y	
MMA Fact Sheet	Aug-04		Y	
Same-day Services Fact Sheet	Aug-04		Y	
Whirlpool Footspa Fact Sheet	May-02		Y	
<b>BEHAVIORAL SCIENCES, BOARD OF</b>				
MFT/LCSW Continuing Education	Jan-06		Y	
Professional Therapy Never Includes Sex	N/A	S	English only	
<b>CEMETERY AND FUNERAL BUREAU</b>				
Guide to Cemetery and Funeral Purchases	May-02	S	English only	
<b>CONTRACTORS STATE LICENSE BOARD</b>				
A Consumer's Guide to Asbestos	Apr-01		Y	
A Consumer's Guide to Filing a Small Claims Court Construction Claim	Feb-04	S	N	
A Consumer's Guide to Filing Construction Complaints	May-00	A, S	Y	
A Guide to Contractor License Bonds	Dec-03		Y	
A Homeowner's Guide to Preventing Mechanic's Liens	Jun-04	S	N	
Advertising Guidelines for Contractors	Jan-05		Y	
After a Disaster-Don't Get Scammed!	Oct-03		Y	
Before You Dive Into Swimming Pool Construction	May-03		Y	
Blueprint for Becoming a California Licensed Contractor	Jan-05		Y	
Building Your Career as a CA Licensed Contractor	May-00	A, S	Y	
Choosing the Right Landscaper	N/A		Y	
CSLB Publication Order Form	Feb-05		Y	
Description of Classifications	Jan-03	S	Y	

Home Improvement Contracts	N/A		Y	
Mandatory Arbitration Program Guide	Jan-06		Y	
Owner/Builder Flyer	Jun-04		Y	
Terms of Agreement: A Consumer's Guide to Home Improvement Contracts	Jan-06		Y	
Tips for Hiring a Roofing Contractor	Dec-05		Y	
Traveling Contractor Scams Tip Sheet	Mar-05		Y	
Voluntary Arbitration Program Guide	Jan-06		Y	
What Seniors Should Know Before Hiring a Contractor	Sep-02	S	Y	
What You Should Know Before You Hire a Contractor	N/A	Ch, K, S, T, V	Y	
<b>DENTAL BOARD OF CALIFORNIA</b>				
CA Dental Corps Loan Repayment Program	Jun-05		Y	
Dental Materials Fact Sheet	May-04	M, S	Y	
<b>ELECTRONIC AND APPLIANCE REPAIR, BUREAU OF</b>				
Consumer Guide to Electronic and Appliance Repair	Jan-04	S	Y	
PDA Fact Sheet	Jul-01		Y	
Repair Service Tips	Jun-01		Y	
A Consumer Guide to Service Contracts	Jun-01		Y	
Consumer Tips on Product Service Contracts	Jan-04		Y	
<b>ENGINEERS AND LAND SURVEYORS, BOARD FOR PROFESSIONAL</b>				
A Guide for Consumers	N/A		Y	
What You Should Know Before You Hire a Professional Eng/Land Surv	N/A		Y	
<b>GENERAL INFORMATION/MISC.</b>				
Advertising Fact Sheet	Aug-99		Y	
Basic Facts About Telemarketing	Jan-04		Y	
Be Smart Buy Smart: Door-to-Door Sales	Jun-06		English only	
Be Smart Buy Smart: Mail Order	Jun-06		English only	
Be Smart Buy Smart: Prizes and Gifts	Jun-06		English only	
Be Smart Buy Smart: Refunds	Jun-06		English only	

Be Smart Buy Smart: Sweepstakes, Contests, and Lotteries	Jun-06		English only	
California Patient's Guide	Jan-91		Y	
California Tenant's Guide	Jun-06		Y	
Car Buyer's Bill of Rights-Assembly Bill 68-Fact Sheet	Jul-06		Y	
Complaint Mediation Program	May-06	S	Y	
Consumer Information Center Information Card	Jun-06		Y	
Consumer Law Sourcebook for Small Claims Court Officers	Jun-05		N	\$40 per copy
Consumer Resource and Referral Guide	Jun-96		Y	
Consumer Self-Help: Tips and Resources	Jun-04	S	Y	
DCA General Booklet: What We Do and How We Do It	Apr-06	S	Y	
DCA Fact Sheet-E-Commerce	Aug-99		Y	
Memberships in Health Clubs, Spas, and Studios	Jun-05		Y	
The Small Claims Court: A Guide to Its Practical Use	Jun-06		Y	
<b>GEOLOGISTS AND GEOPHYSICISTS, BOARD OF REGISTRATION FOR</b>				
Consumer Guide to Geological and Geophysical Services	NONE		Y	
Student Guide to Geologic Licensure in California	NONE		Y	
Student Guide to Geophysical Licensure in California	Jan-99		Y	
Tasks of a Professional Geologist	Dec-04		N	
<b>HEARING AID DISPENSERS BUREAU</b>				
Consumer Concerns (info sheet 3)	N/A		Y	
Consumers and the 30-Day Warranty on Hearing Aids	Jul-99		Y	
Do You Need to Buy a Hearing Aid? (info sheet 1)	N/A	Ch, S	Y	
Sound Advice About Hearing Aids	Apr-06		Y	
Hearing Aid Dispensers Bureau Complaint Process	Jul-99		Y	
Mail Order/Internet Hearing Aids (info sheet 5)	N/A		Y	
Symptoms of Hearing Loss (info sheet 2)	N/A		Y	
Three-Day Cancellation Requirements for Out-of-Office Sales	Feb-01		Y	
Understanding the Audiogram (info sheet 4)	N/A		Y	
<b>HOME FURNISHINGS &amp; THERMAL INSULATION, BUREAU OF</b>				

Consumer Tips on Magnetic Mattress Pads	N/A		Y	
Open Flame Safety Standards for Mattresses	Sep-04		Y	
What You Should Know Before You Buy a Rebuilt Mattress	Mar-99		Y	
What's in a Label?	N/A		Y	
<b>LANDSCAPE ARCHITECTS</b>				
Consumer's Guide to Hiring an Architect	N/A		Y	
Selecting a Landscape Architect for Residential Projects	N/A		Y	
<b>LEGAL GUIDES</b>				
Checklist of Significant California and Federal Consumer Laws (M-1)	Dec-95		Y	
Consumer Rights in Electronic Fund Transfers (CR-6)	May-03		Y	
Consumer Transactions With Statutory Contract Cancellation Rights (K-6)	Jan-99		Y	
Consumers Right to Cancel Home Solicitation Contracts (K-9)	Nov-96		Y	
Credit Repair Services (CR-9)	Oct-96		Y	
Display of Return Policy by Retail Sellers (S-6)	Apr-91		Y	
FAQs and Tips on Gift Certificates and Gift Cards (S-11)	Jan-04		Y	
Homeowner's Right to Cancel (K-10)	Jan-97		Y	
How to Correct a Credit Card Billing Error (CR-8)	Nov-02		Y	
How to Get Back Possessions You Have Left in a Rental Unit (LT-4)	Oct-96		Y	
How to Withhold a Payment on a Credit Card (CR-7)	Nov-02		Y	
Overview of California's Health Studio Services Contract Law (W-10)	May-03		Y	
Privacy Rights: Payment by Check or Credit Card (P-2)	Sep-96		Y	
Regulation of Homestead Filing Services (H-1)	Apr-03		Y	
Rent-to-Own Transactions in California (S-10)	Oct-98		Y	
Rules for Promotional Giveaways (U-1)	Aug-95		Y	
Rules for the Operation of Contests and Sweepstakes (U-3)	Jan-99		Y	
Rules on Conditional Offer of Prizes or Gifts (U-4)	Jan-90		Y	
Rules Prohibiting Lotteries (U-2)	Jan-99		Y	
Spanish Language Translations of Consumer Contracts (K-4)	Jan-02		Y	
Summary of Fair Debt Collection (DC-2)	Sep-02		Y	

Understanding Consumer Vehicle Leases (L-6)	Oct-98		Y	
What to Do If You Receive Demand for Payment (DC-1)	Oct-02		Y	
When a Tenant's Personal Property has Been Left in a Rental Unit (LT-5)	Oct-96		Y	
When You Decide to Improve Your Home (K-3)	Oct-96		Y	
<b>MEDICAL BOARD</b>				
A Patient's Guide to Blood Transfusions	Aug-99		Y	
A Woman's Guide to Breast Cancer Diagnosis and Treatment	Jan-95	Ch, K, S, R, Th	Y	
How Complaints are Handled	Mar-03	S	Y	
Information and Services for Consumers	Jul-04	S	Y	
Information on Informed Consent	N/A		Y	
Most Asked Questions About Medical Consultants	Mar-02	S	Y	
Physician Diversion Program	Jun-05		Y	
Questions and Answers About Investigations	Mar-03	S	Y	
Things to Consider Before Your Silicone Implant Surgery	Apr-99		Y	
Tip Sheet	Jan-00	A, Ch, Hm, K, R, S, V	Y	
What You Need to Know About Prostate Cancer	Jul-05	S	Y	
<b>OPTOMETRY, BOARD OF</b>				
Focus On Your Eyes	Apr-06	S	Y	
<b>PHARMACY, BOARD OF</b>				
14 Reasons to Talk to Your Pharmacist	Jun-05	S	Y	
Antibiotics: A National Treasure	Apr-05		Y	
Children and Their Medicines	Apr-06		Y	
Do You Have A Complaint?	N/A	S	Y	
Do You Sometimes Forget to Take Your Medicines?	Apr-06		Y	
Facts About Older Adults and Medicines	Jun-05	S	Y	
Generic Drugs: High Quality, Low Cost	N/A		Y	
How and When Do I Talk About My Prescriptions?	N/A		Y	
If You Don't Know, Ask!	N/A	Ch, K, S, V	Y	
Is Your Medicine in the News?	N/A		Y	
Key Facts About Emergency Contraception	Jul-04	A, Ca, Ch, F, K, Hm, R, T, V	Y	
Lower Your Drug Costs	N/A		Y	

Medicare Part D: Selecting a Prescription Drug Plan	Apr-06		Y	
Notice to Consumers	Jan-02	Ch, K, R, S, V	Y	
Personal Medical Information	N/A	S	N	
Prescription Drug Discount Program for Medicare Recipients	Jun-05		Y	
Reasons to Talk to Your Pharmacist About Your Child's Medications	Jun-05	S	Y	
The Best Way to Take Your OTC Pain Reliever? Seriously (Federal)	N/A		Y	
The New Drug Facts Label	Jan-02		Y	
Things You've Always Wanted to Know...But Were Afraid to Ask	N/A	S	Y	
Tips to Save You Money When Buying Prescription Drugs-English	Jun-05	Ch, S, V	Y	
What You Should Know...Buying Drugs From Foreign Countries or Over the Internet	Sep-03	Ch, S, V	Y	
<b>PODIATRIC MEDICINE</b>				
Consumer Complaint Form	Apr-98		Y	
Information for Consumers	Mar-05	S	Y	
Information for Consumers-Important Numbers and Addresses	Feb-05		Y	
Information for Health Facilities	Jan-06		Y	
Information on Advertising	Aug-02		Y	
Prohibited Referrals	Jul-98		Y	
<b>PRIVACY PROTECTION, OFFICE OF</b>				
California Office of Privacy Protection General Brochure	Jun-06		Y	
Top 10 Tips for Identity Theft Protection (CIS 1)	Feb-06	Ch, S	Y	
Your Financial Privacy (CIS 2)	Jul-04	Ch, S	Y	
Identity Theft Victim Check List (CIS 3)	Feb-06	Ch, S	Y	
Requesting Info. On Fraudulent Accounts (CIS 3A)	Feb-06	Ch, S	Y	
Your Social Security Number: Controlling the Key to ID Theft (CIS 4)	Mar-04		Y	
Leave me Alone: How to Slow the Flow of Unwanted Communications (CIS 5)	Feb-06	Ch, S	Y	
Your Patient Privacy Rights: English (CIS 7)	Apr-03	Ch, K, S, V	Y	
How to Use the California ID Theft Registry (CIS 8)	Apr-03		Y	
Protecting Your Child's Privacy Online (CIS 9)	Jul-04		Y	
How to "Freeze" Your Credit Files (CIS 10)	Feb-06	Ch, S	Y	
How to Order Your Free Credit Reports (CIS 11)	Feb-06	Ch, S	Y	

<b>PRIVATE POSTSECONDARY EDUCATION, BUREAU FOR</b>				
Notice and Explanation of Student Rights Under STRF	Jan-02	S	Y	
Private Postsecondary Educational Opportunities in CA	Jan-06	S	Y	
Student Tips	NONE		Y	
Student Tuition Recovery Fund (STRF) Application	Jan-02		Y	
The ABCs of Choosing a Postsecondary School	NONE		Y	

The Respiratory Care Practitioner:License and Renewal Information	Apr-06		N	
Unlicensed Practice Alert	Apr-06		N	
<b>SECURITY AND INVESTIGATIVE SERVICES, BUREAU OF</b>				
Alarm Company Fact Sheet	Aug-02		Y	
Complaint Form	Jan-01		Y	
Consumer Guide to BSIS	Sep-96	S	Y	
Firearms Requirement Fact Sheet	Aug-02		Y	
Hiring Security Services	Aug-00		Y	
Locksmith Fact Sheet	Aug-02		Y	
Private Investigator Fact Sheet	Aug-02		Y	
Private Patrol Operator Fact Sheet	Aug-02		Y	
Repossession Agency Fact Sheet	Aug-02		Y	
Request for Forms/Publications	N/A		Y	
Security Guard Fact Sheet	Nov-04		Y	

<b>SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY BOARD</b>				
A Consumer Guide to Audiology	Apr-00		Y	
A Consumer Guide to Speech-Language Pathology	Apr-00		Y	
Consumer Complaint Process	N/A	S	Y	
Continuing Professional Development/ FAQs	Feb-06		Y	
Planning to Start Your Required Professional Experience for SLPAB Licensure?	Dec-02		Y	



Planning to Supervise a Speech-Language Pathology or Audiology Aide?	Apr-02		Y	
Planning to Supervise an RPE?	Oct-05		Y	
Preparing to Start Your Professional Experience	Feb-06		Y	
<b>STRUCTURAL PEST CONTROL BOARD</b>				
Exterminating Termites-Fact Sheet	Jul-95		Y	
Fumigation for Pest Control	N/A		Y	
General Information A to Z	N/A		Y	
Household Pest Control	N/A		Y	
Structural Pest Control Inspections	Jul-03		Y	
<b>TELEPHONE MEDICAL ADVICE SERVICES BUREAU</b>				
TMAS-Telephone Medical Advice Services	N/A		N	

<b>VETERINARY MEDICAL BOARD</b>				
Sharing the Responsibility of Your Pet's Health	Jan-02		Y	
The Veterinary Healthcare Team	Jan-02		Y	
Veterinary Medical Board: Consumer Protection Agency	Jan-02		Y	



